

Community Health Worker

Reports to: Youth and Crisis Coordinator

Salary: \$49,000

Full Time: Exempt

Benefits: Blue Cross Medical/Dental/Vision, 403(b) retirement plan, Holidays, Paid Time Off, 10 weeks Paid Parental Leave after 1 year of employment



Alternatives Overview:

Our mission is to inspire young people to create a just future through practices that heal individuals, restore communities, and transform systems. Since 1971, Alternatives has modeled innovative alternatives to the status quo in Chicago's youth services field. Our

school and community-based therapy, prevention and leadership development programs support young people to individually and collectively address causes of substance abuse, grief and trauma while building social-emotional, career and social change skills. In addition to working directly with young people, we train, coach and advocate for youth-serving institutions like Chicago Public Schools to be restorative and trauma-informed.

Position Overview:

The Community Health Worker will serve as a bridge between the patient, the medical system, and community-based organizations by building trusting relationships with community members served by the program. The Community Health Worker will also help in identifying barriers to accessing quality care, work with individuals to overcome these barriers, provide relevant referrals, follow-up with clients accordingly.

Responsibilities:

Perform the following from a racial, gender, sexuality, and ability equity lens:

- Complete Health Risk Assessments (HRA) with patients living in target zip codes
- Assist with community resources and scheduling appointments
- Educate community members on the importance of engaging in primary care
- Complete home visits
- Refer to Medical Home Community Health Workers at nearby Wellness West primary care practices for ongoing follow up and engagement with a primary care provider
- Accurately document patient information, assessment, and referrals in online portal platform
- Follow up with patients referred to primary care

- Attend ongoing training and learning related to job position and duties
- Outreach at community events to complete HRA
- Collect, record, and analyze program data.
- Maintain records in ETO and other databases as required in accordance with agency rules and standards.
- Attend all trainings and workshops as required.
- Participate in weekly one-on-one and team meetings to provide status updates on prevention activities.
- Collaborate with and provide support to team members, department, and organization projects
- Demonstrate a commitment to Positive Youth Development, Restorative Justice, and Trauma-informed practices.
- Complete in a timely fashion all other tasks as assigned by the supervisor.

REQUIREMENTS:

- High school diploma or GED
- Knowledge of Chicago's West Side communities (resident of a West Side community preferred)
- Demonstrate ability to collaborate and communicate effectively in a team setting.
- Punctual, reliable, and willing to learn
- Ability to maintain effective and professional relationships with patients and other members of the care team.
- Strong interpersonal skills, communication skills and confidence and persistence in seeking out providers time to review patient progress.
- Displays high energy, empathy, and organization skills
- Ability to effectively engage patients in a therapeutic relationship, when appropriate, by telephone or face-to-face.
- Experience with or ability to learn assessment tools and interventions for hypertension, diabetes and mild to moderate depression.
- Ability and opportunity to work flexible hours.
- Knowledge of adolescent/family dynamics, substance abuse and trauma issues.
- Cultural competency with Black/Latinx and LGBTQ+ youth.
- Interest and commitment to working in a community-based youth service agency.
- The COVID vaccine is mandatory for all employees to the full extent permissible under applicable law.

**Please send a copy of your Resume and Cover Letter to
Careers@alternativesyouth.org**

Alternatives, Incorporated is an Affirmative Action and Equal Opportunity Employer. Representatives of the communities we serve are strongly encouraged to apply